

## A PROVEN SERVICE PROVIDER

Global health crises, headline-making security breaches, and the rise of cybersecurity threats make it clear: you need a trusted partner to ensure a resilient IT infrastructure and continuity of business operations. For DHA, Army, DOJ, VA and other vital federal agencies, that dependable service provider is IntelliDyne. We advise, design, develop, test, implement and maintain innovative technical solutions with attentive staff tailored to the specific needs of each customer. IntelliDyne is your proven service provider for the modern IT landscape.

## CORE CAPABILITIES

IntelliDyne's service-based solutions leverage mature processes and deep industry expertise to drive efficiencies, reduce operational risk, and ensure mission success.



### IT Infrastructure Management

Expert guidance for transformative solutions. We drive predictability, streamline efficiency, accelerate virtualization, and reduce risk for peak performance and cost savings.



### Cybersecurity

Cybersecurity risk management experts tackling the federal government's biggest security challenges. We provide deep experience in policy, operations, RMF automation, and governance for informed CIO decision-making.



### IT Ops Automation

Semi-autonomous IT automation empowers your workforce to tackle complex challenges. We provide predictive solutions for networking, computing, storage, ITSM, and CMDB, keeping humans in control.



### Data Analytics

Advanced analytics fusing AI/ML with human insight. Our solutions identify anomalies and enable prescriptive or autonomous actions for faster, smarter decision-making



### AI/ML

Augmented Analytics empowers decision-makers to understand "why" through powerful BI, AI/ML, and RPA. We improve decision speed and quality by shifting focus from "what" to "why" and automating next steps.

## CONTRACT VEHICLES

• GSA MAS

• VA T4NG2

• DHA GSP

• CIO-SP3/4

• OASIS+ Unrestricted,  
SB, SDVOSB, WOSB, 8(a)

• SeaPort NxG

• DOJ JMD OCIO  
Service Desk BPA



T4NG2

CIO-SP4  
IT SERVICES/SOLUTIONS



## CERTIFICATIONS

- CMMI SVCS Maturity Level 3
- ISO Certified: 9001, 20000, 27001
- V3 (Virginia Values Veterans) Program



## TECHNOLOGY PARTNERSHIPS

- Appian Partner
- Microsoft Gold Level Partner
- Red Hat Partner
- Alteryx
- UiPath Partner
- Hypori Partner
- Zscaler Zenith Partner
- VMware Partner, Professional Solution Provider
- Sitecore Certified Implementation Partner

NAICS: 541512\*, 541511, 541512, 541513, 541519,  
611420, 541330, 561110, 541611, 518210

CAGE CODE: 1J0T7

DUNS NO: 048690650



# CLIENT PROGRAMS



## DEFENSE HEALTH AGENCY

**DHA Health IT (DAD IO/J6) Infrastructure and Operations (I&O) Defense Health Headquarters (DHHQ) Network Support Services:** We operate and maintain the network infrastructure for the DHA network (DHA-N). The support includes end-user touch labor, VIP white-glove support, systems administration, network architecture, VTC, quality & configuration management, and all of the cybersecurity compliance for the enterprise systems underlying this activity.

**Solution Delivery Division (SDD) Military Health System (MHS) Web and Mobile Development and Sustainment (WMT):** IntelliDyne performs requirements analysis, system design, full-stack development, progressive web applications (PWAs), mobile apps, system testing, database administration/development, system/subsystem development, integration, implementation, and sustainment support services.

**Defense Center of Excellence (DCoE) for Psychological Health and Traumatic Brain Injury (PH/TBI) IT Support Services:** Our team provides an array of IT services including systems administration, architecture and design, software development, application maintenance, hardware upgrades, support for multiple operating systems, implementation of service-oriented architecture, engineering and scientific expertise, usability testing, mobile technology development, IT project management, end-user support, configuration and change management, and IT asset procurement and management.



## DEPARTMENT OF JUSTICE

**Civil Division (CIV) Justice Consolidated Office Network (JCON) Help Desk and IT Support Services:** IntelliDyne delivers full-scope IT support across various tiers, including high volume help desk operations, desk-side support, system administration, account management, mobile device management, asset management, A/V support, cybersecurity engineering, and e-discovery for litigation functions.

**Executive Office of the US Attorneys (EOUSA) Data Analysis Support Office Data Integrity & Analysis Support:** We develop and generate custom reports and conduct analysis of disparate data for the US Attorney's Office (USAO). Using advanced analytics, we provide statistical information and useful insights to enhance supervision and respond to data requests from DOJ, the White House, Congress, and the public.

**CIV Application Development and Administration:** Our team develops secure SharePoint applications and workflows for business process management. We build custom office automations using robotic process automation (RPA) to enhance ITSM systems and extend office suites by coding direct integrations between enterprise systems. This support includes break/fix and application sustainment throughout the software development lifecycle.

**Antitrust Division Information Systems Support:** IntelliDyne performed enterprise infrastructure management, help desk, systems administration, software integration, network engineering, audio-visual, and end-user training. This scope involved the management of several systems for administrative, legal, economic, and statistical analysis used to prepare case and trial materials under rigid statutory and court-imposed deadlines.



## DEPARTMENT OF VETERAN AFFAIRS

**Veteran Health Administration Procurement & Logistics Office (P&LO) Equipment Lifecycle Management (ELCM):** Services include integration of clinical value analysis, forecasting non-clinical equipment demand, end-user support for Microsoft SharePoint, data collection, support for the VHA Utilization Program, management of supply chain committees, establishment of new governance committees, organizational design, and additional support for ad-hoc supply chain transformation initiatives.

**Office of Information Security (OIS) Digital Transformation Artificial Intelligence (AI) Robotic Process Automation (RPA):** IntelliDyne enhances VA OIS Information Security & Risk Management by developing automated cybersecurity data pipelines and security compliance workflows using Agile and DevSecOps approaches, thereby streamlining data extraction from multiple sources and improving dashboard reporting and security alerting through Microsoft Power BI.



## US NAVY

**Naval Information Warfare Center (NIWC) Network and Data Center Intelligent Assistance (NADIA) Network Management Smart Display:** IntelliDyne developed NADIA, an advanced analytics application which integrates a Machine Learning Engine, Advanced Search Engine, and Smart Display. The automation portion was so impactful (~4,600 man hours per year saved) that it was pulled months ahead of schedule. It was first deployed aboard an active warship 6 months ahead of the originally scheduled delivery date.



## US ARMY

**Department of the Army, US Military Entrance Processing Command (USMEPCOM) IT Enterprise Solution (MITES) IT System Support:** IntelliDyne performs application, software, database, server, appliance, and network support services providing technical capabilities to process applicants into the Military Services and administrative and analytical functions for HQ, Sector, and Military Entrance Processing Stations (MEPS) personnel.



## DEFENSE INTELLIGENCE AGENCY

**DIA Deputy Director for Global Integration (DDGI) CFO Resource Center (CFORC) Operations and Integration Support:** Our team is responsible for supporting the DIA DDGI providing industrial assessments to enhance operations and decision-making, advising on data-driven strategies, collaborating across teams, and providing senior leaders with actionable insights.